

Shipping Instructions for Jewelry

Packing Cremated Remains:

1. Gently shake the container containing the cremated remains to allow the larger particles to rise to the top and the smaller particles to settle on the bottom.
2. Using a spoon, scoop about 2 to 3 tablespoons of the larger particles from the top into a plastic ziplock type bag. For picture frames, we will need at least 2.2 lbs of remains to make the product.
3. Ensure that all air is removed from the bag prior to sealing. Place this bag into a second ziplock bag for added security and remove all air prior to sealing.

Packing Hair:

1. Select a lock of hair about 2" to 3" long and at least 0.25" in diameter.
2. Ensure hair is either bound into a lock with a hair tie or ribbon, or rolled into foil. This will help to keep the hair in a tidy lock.
3. Ensure that all air is removed from the ziplock bag prior to sealing. Place this bag into a second ziplock bag for added security and remove all air prior to sealing.

Labeling:

1. Create a label that includes your name and address.
2. Attach the label to the plastic ziplock bag.

Shipping:

1. We will email you a copy of these instructions and the shipping address.
2. The hair or cremated remains must be sent **PRIORITY MAIL EXPRESS**.
3. Label 139, Cremated Remains, must be affixed to any piece of mail containing cremated remains. This is very important! It is against federal regulations to send cremated remains any other way than Priority Mail Express. Urns Northwest is not responsible for packages not sent via Priority Mail Express with Label 139.
4. Please send your USPS tracking number to info@urnsnw.com.
5. An Urns Northwest representative will contact you to confirm receipt of the shipment.

Guarantee - We only use the cremated remains or hair you provide us with and each keepsake is 100% formed from these cremated remains. Any cremated remains that are unused will be returned to you. A trace amount of cremated remains is lost during the production of the Memorial Jewelry.